

## Woodridge MUD

P.O BOX 4728, DEPT 60976  
HOUSTON, TX 77210-4728  
P: (281) 579-4500  
www.Inframark.com

Dear New Resident of **Woodridge MUD**:

Welcome to **Woodridge MUD**. Below is a summary of policies, procedures, and rates to help you familiarize yourself with information regarding your water and sewer service.

The district requires a \$75.00 residential deposit prior to service and \$15.00 transfer fee. Once service has started if a request is made for service to be temporarily or permanently disconnected a \$20.00 turn off fee will be added to your bill. Additionally, a \$20.00 fee will be added to your bill to resume service as needed.

*\*The deposit, application fees, proof of ownership, proof of identity, and a signed Customer Service Agreement is required to set up service*

**The deposit will be refunded when your account is closed and paid in full. If there is a credit balance on the account, a refund check will be issued, and processing time will take 6-8 weeks from the final bill date.**

*\*If you are wanting same day service, all documents need to be submitted by 3:00PM CST. Inframark does not process Turn-On/Turn-Off requests Friday – Sunday or on specified holidays.*

**\*\*Please make all payments payable to Woodridge MUD \*\***  
*Water provided at the following rates, subject to change*

RESIDENTIAL WATER	
\$21.00/ESFC	0-5,000 GAL
\$2.50/1000 gal	6,000-10,000 GAL
\$3.00/1000 gal	THEREAFTER

Porter UD Infrastructure Fee
\$3.50/1000 gallons

LSGCD Fee (Water Authority)
\$0.135/1,000 GALLONS

RESIDENTIAL SEWER	
\$47.08 FLAT RATE	0-5,000 GAL
\$54.08 FLAT RATE	5-10,000 GAL
\$61.08 FLAT RATE	10-15,000 GAL
\$67.58 FLAT RATE	15-20,000 GAL
\$83.58 FLAT RATE	OVER 20,000 GAL

**A 10% penalty will be assessed if payment is received after the due date. This amount is shown in the "AFTER DUE DATE" section on your bill.**

If your account becomes past due at the time current bills are generated, a termination notice will be sent to your address (\$15 fee). Should full payment not be received as directed on the letter, your service will be disconnected. Should service be disconnected, a \$50.00 disconnection/reconnection fee will be added to your account plus additional \$50.00 disconnection deposit (each time).

**Full balance of your account will be required to restore service, payable by cashier's check or money order only. If reconnecting due to non-pay cut off time is 4 PM CST. If your district offers After Hours Service, reconnections after 4 PM CST will be subject to After Hours Fees Monday through Friday, to restore with same day service. If your district offers after-hour services, payments made after 4:00PM CST will be subject to after-hours fees.**

**NOTE:** *Once an account is turned off due to a non-payment: payments made by checks, QR Readers, or mailed are not acceptable forms of payment to restore services*

Garbage Service is provided by **Woodridge MUD** who has a service contract with the following trash provider. Please contact your garbage provider regarding containers and pick-up days.

Garbage Company: **Texas Pride Disposal (281) 342-8178**

The district's operator is **Inframark**. You can contact them at **281-579-4500**. Our Dispatch responds to emergencies 24 hours a day. Billing questions and non-emergency calls are taken Monday – Friday 8AM to 5PM. Please do not hesitate to call with any questions, concerns, or service problems. We are here to help.

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