

Montgomery County MUD 111

PO BOX 4728, DEPT 60111
Houston, TX 77210-4728
281-579-4500
www.Inframark.com

Dear New Customer:

Welcome to **Montgomery County MUD**. The following information is being provided to help you become familiar with the policies, procedures and rates relating to your water and sewer service.

The district requires a \$40.00 Application fee and a \$100 deposit prior to establishing connection. If a request is made for service to be temporarily turned off a \$91.40 fee will be added to your bill for the turn off and a \$91.40 fee to resume service.

**The deposit, application fees and a signed Customer Service Agreement is required to set up service.*

The deposit will be applied to your final bill. If there is a credit balance on the account, a refund check will be issued, and processing time will take 6-8 weeks from the final bill date.

**If you are wanting same day service, please visit our office prior to 2PM to process your request. Inframark does not process Turn-On/Turn-Offs requests Friday – Sunday or on specified holidays.*

****Please make all payments payable to Montgomery County MUD****

Water provided at the following rates, subject to change.

Residential Water Rates	
0-10,000 GAL	\$20.00
10,001 – 15,000 GAL	\$1.50 / 1000 GAL
15,001 – 20,000 GAL	\$1.75 / 1000 GAL
20,001 – 25,000 GAL	\$2.00 / 1000 GAL
25,001 – 30,000 GAL	\$2.50 / 1000 GAL
Over 30,000 GAL	\$3.50 / 1000 GAL

LSGCD Fees
\$0.0935/1000

Residential Sewer	
\$52.07 per month	Includes Garbage

A 15% penalty will be assessed if payment is received after the due date. This amount is shown in the “AFTER DUE DATE” block on your bill.

If your account becomes past due, a disconnection notice will be sent to your address that may include your past due and current balance. A letter fee of \$16.69 will be assessed to your account and specified on the disconnection notice is the amount that is due to avoid termination of service. If a door tag is placed at the residence a \$26.00 fee will also be applied to your account. If full payment is not received as directed on the disconnection notice, your service will be disconnected. If service is disconnected a \$91.40 disconnect fee plus a \$91.40 reconnection fee along with any required deposit will be added to your account.

The full balance of your account will be required to restore service, payable by credit/debit card, cashier's check, or money order only. The payment for disconnection of service is due by 3:30pm CST Monday - Friday to restore with same day service. If your district offers after-hour services, payment made after 3:30pm CST will be subject to after-hours fees.

NOTE: *Once an account is turned off due to a non-payment: payments made by checks, QR Readers, or mailed are not acceptable forms of payment to restore services.*

Garbage service is provided by **Montgomery County MUD**, which has a service contract with the following trash provider. Contact your garbage provider regarding containers and collection days.

Texas Pride 281-342-8178

The district's operator is [Inframark](http://www.Inframark.com). You can contact them at **281-579-4500**. Our Dispatch responds to emergencies 24 hours a day. Billing questions and non-emergency calls are taken Monday – Friday 8AM to 5PM. Please do not hesitate to call with any questions, concerns, or service problems. We are here to help.