

## KAUFMAN COUNTY FRESH WATER DISTRICT 1-C WATER SERVICE

Owner's deposit - \$100 (proof of ownership required, will be billed on 1<sup>st</sup> month's billing) or tenant's deposit - \$200 (will also be billed on 1<sup>st</sup> month's bill), \$30.00 non-refundable service initiation fee and \$17.00 Transfer fee applies to all new accounts and will be included in the 1<sup>st</sup> bill. Once service has started if a request is made for service to be temporarily disconnected a \$25.00 fee will be added to your bill to resume service.

Your meter will be read on the 4<sup>th</sup> Monday each month. Monthly bills will be sent out on the 8<sup>th</sup> of each month, unless that day falls on a weekend or holiday. Payment in full is due on your account 15 days after the bill date. A late charge of \$24.00 will be added if payment is not received by the due date; additionally, a red tag may be hung on your door to warn you of the impending service disconnection.

In the event payment is not received before the 23<sup>rd</sup> day after the bill date, your account will be considered delinquent, and service will be terminated. Accounts reaching delinquent status will be subject to a \$77 reconnection fee and an additional \$100 deposit for owners and \$200 deposit for renters in order to restore service.

There is a \$32.00 fee for all returned checks.

If your water service is ever disconnected for nonpayment or returned check, payment must be made by **money order only** to restore services.

No letters of credit or payment history will be accepted in lieu of a deposit.

### KCFWSD 1-C WATER RATES

Minimum Monthly Charge	\$79.54
Supplemental Law Enforcement Fee	\$10.00
Water Commodity Charge (per 1,000 gallons per month)	

Gallons Used	Commodity Charge
0001-5,000	\$3.88
5,001-10,000	\$5.88
10,001 – 15,000	\$6.88
Over 15,000	\$7.88

Sewer Commodity Charge (per 1,000 gallons per month)

Gallons Used	Commodity Charge
0001-5,000	\$4.50
5,001-10,000	\$5.50
Over 10,000	\$6.50

\*\$16.94 Monthly Trash Pickup included with monthly water bill. Additional trash cart \$10.90 monthly. Collection for trash and recycle is every Wednesday.

**KCFWSD 1-C Payment Options:**

Online: [www.paymyinframarkbill.com](http://www.paymyinframarkbill.com) (Credit Card 3% fee, Electronic Check \$1. Payments posted next business day). Automatic Bank Draft is also available through the website.

Phone: 800-441-4501 (Credit Card 3% fee, Electronic Check \$1. Payments posted next business day)

In Person: The Inframark office is open from 8:00 am to 5:00 pm Monday through Friday, closed from 12:00 pm- 1:00 pm for lunch. A night drop is on the front door for your convenience. Our office is located at 9558 Helms Trail Suite #100 Forney, Texas 75126 and can be reached at (281) 579-4500. Additionally, you may visit 1230 Brendan Drive, Little Elm, TX 75068 during the periods of 9:00 am- 11:00 am and 12:00 pm- 4:00 pm.

Bill Pay: If utilizing online bill pay through your bank, please verify you have correct mailing address, and full account number to ensure proper handling and processing. Please allow 7 to 10 days for processing.

**PLEASE PROVIDE FULL ACCOUNT NUMBER WITH PAYMENT**

**Windmill Farms Waste Collection Schedule**

TRASH AND RECYCLE ARE COLLECTED ON WEDNESDAY. CONTAINERS MUST BE ON CURB FOR PICK UP BY 7 AM.