

## KAUFMAN COUNTY MUNICIPAL UTILITY DISTRICT NO. 14

### WATER SERVICE

Owner's deposit is \$100.00 (proof of ownership required) Payment required prior to all new service as well as a \$75.00 non-refundable application fee.

Your meter will be read on the 1<sup>st</sup> Monday of each month. Monthly bills will be sent out around the 15th of each month. Payment in full is due on your account on the 30<sup>th</sup> of the month. A late charge of 15% will be added if payment is not received by the due date and a delinquent letter for a \$15.00 fee will be mailed. If payment is still not received, a Red Tag will be hung to notify you of possible interruption of service for a \$15.00 fee.

Accounts reaching delinquent status will be subject to a \$60.00 reconnection fee and an additional \$100.00 deposit in order to restore service.

Once service has started if a request is made for service to be temporarily disconnected a \$30.00 fee will be added to your bill. Additionally, a \$30.00 fee will be added to your bill to resume service.

There is a \$25.00 fee for all returned checks.

If your water service is ever disconnected for non-payment or returned check, payment MUST be made by money order only to restore services.

No letters of credit or payment history will be accepted in lieu of a deposit.

### KCMUD 14 WATER RATES

Monthly Base Water Rate	\$38.81
Monthly Base Sewer Rate	\$23.11
Monthly Trash Rate	\$15.75
Monthly Rate for each Additional Garbage Container	\$6.00

#### Water Commodity Charge (per 1,000 gallons per month)

Gallons Used	Commodity Charge
0001-8,000	\$3.57
8,001-12,000	\$4.31
12,001-15,000	\$5.40
Over 15,000	\$6.48

#### Sewer Commodity Charge (per 1,000 gallons per month)

Gallons Used	Commodity Charge
0001-8,000	\$2.121
8,001-12,000	\$3.00
12,001-15,000	\$4.00
Over 15,000	\$5.00

**Please contact the Heartland HOA for all Waste Collection related questions at 972-564-1511**

**KCMUD 14 Payment Options:**

Online: [www.paymyinframarkbill.com](http://www.paymyinframarkbill.com) (Credit Card 3% fee, Electronic Check \$1. Payments posted next business day) Automatic Bank Draft is also available through the website.

Phone: 800-441-4501 (Credit Card 3% fee, Electronic Check \$1. Payments posted next business day)

In Person: The Inframark office is open from 8:00 am to 5:00 pm Monday through Friday, closed from 12:00 pm- 1:00 pm for lunch. A night drop is on the front door for your convenience. Our office is located at 9558 Helms Trail Suite #100 Forney, Texas 75126 and can be reached at (281) 579-4500. Additionally, you may visit 1230 Brendan Drive, Little Elm, TX 75068 during the periods of 9:00 am- 11:00 am and 12:00 pm- 4:00 pm.

Bill Pay: If utilizing online bill pay through your bank, please verify you have correct mailing address, and full account number to ensure proper handling and processing. Please allow 7 to 10 days for processing.

**PLEASE PROVIDE FULL ACCOUNT NUMBER WITH PAYMENT**