

KCMUD 12 Payment Options:

Online: www.paymyinframarkbill.com (Credit Card 3% fee, Electronic Check \$1. Payments posted next business day) Automatic Bank Draft is also available through the website.

Phone: 800-441-4501 (Credit Card 3% fee, Electronic Check \$1. Payments posted next business day)

In Person: The Inframark office is open from 8:00 am to 5:00 pm Monday through Friday, closed from 12:00 pm- 1:00 pm for lunch. A night drop is on the front door for your convenience. Our office is located at 9558 Helms Trail Suite #100 Forney, Texas 75126 and can be reached at (281) 579-4500. Additionally, you may visit 1230 Brendan Drive, Little Elm, TX 75068 during the periods of 9:00 am- 11:00 am and 12:00 pm- 4:00 pm.

Bill Pay: If utilizing online bill pay through your bank, please verify you have correct mailing address, and full account number to ensure proper handling and processing. Please allow 7 to 10 days for processing.

PLEASE PROVIDE FULL ACCOUNT NUMBER WITH PAYMENT

Trash Pick Up Information

Customers need to call the City of Mesquite or use the link <https://fs4.formsite.com/iKmpYf/nm6gbvvggs/index.html>

Trash, Recycling & Bulk will be picked up on Wednesdays.

Bulk Days: every week

The City of Mesquite will bill \$22.25 per month, no deposit required. Once an account is created, the City will provide the trash and recycling cart.

Point of Contact:

Kim Baker, Solid Waste Supervisor
972-216-8185
k.baker@cityofmesquite.com

Holly Banks
972-329-8744
hbanks@cityofmesquite.com

Welcome to the City of Mesquite

The City of Mesquite's Solid Waste Division is your trash provider. To set up your new account, please complete an application at www.cityofmesquite.com/NewService. No deposit is required; the monthly service fee is currently \$22.25.

You can also sign up over the phone, contact the City of Mesquite Water Billing Office at [972-216-6208](tel:972-216-6208).

Or you can apply in person at:

[757 N. Galloway Avenue](#)
[Mesquite, TX 75149](#)



Your solid waste service will include a once per week collection for your service area on Wednesdays. Once you have set up your account, you will receive a 95- gallon trash cart to accommodate the once a week service.

Here are some things to remember as a solid waste customer

- All trash must be secured in bags between 13 to 32 gallons in size. Loose items placed on or around the bags(s) will not be allowed. The administrative fee for this added service is \$6.
- All trash must be placed in authorized containers. Loose trash placed in the container will not be allowed. The administrative fee for this added service is \$6.
- \$6. All trash and recyclables must be placed out for collection no earlier than 5:30 p.m. the day before scheduled pickup and no later than 7:30 a.m. the day of scheduled pickup. The administrative fee for this added service is \$6. Limits on all bulk trash placed for collection is under eight cubic yards, which should fit into an area measured 5 feet tall by 4 feet deep by 11 feet long. This does not apply to yard waste and brush collection. The administrative fee for this added service or for a special bulk pick-up request is \$20. If you wish a special bulk pick-up, please call the Solid Waste Division 24-hour message and information lines at 972-216-6285 and 972-216-6284.



HOUSEHOLD GARBAGE

Solid Waste will collect your trash, recycle, bulky junk/brush and yard waste every Wednesday from your front curb. Sharps, appliances and cooking oil will also be collected on Wednesday, by request only. Green 18-gallon recycling bins are available to Mesquite residents for free upon request. Contact the Solid Waste division at [972- 216- 6284](tel:972-216-6284) or [972-216-6285](tel:972-216-6285) to request a bin. Or you can request a bin on the Mesquite customer service platform at www.cityofmesquite.com/myMesquite.

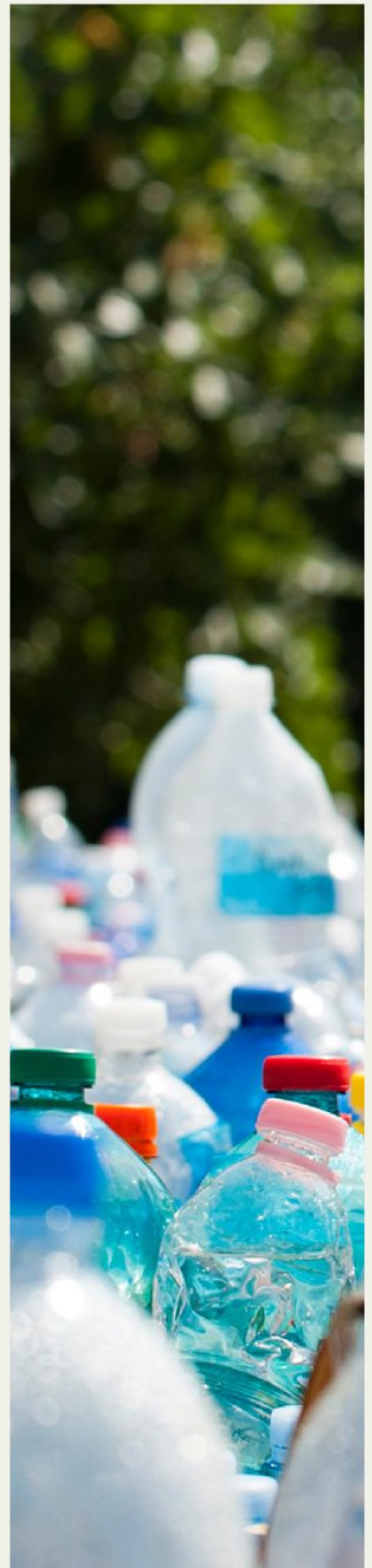
COMPOST SITE AND CONVENIENCE CENTER

COMPOST: All yard waste in Mesquite is taken to the Municipal Composting Facility and broken down organically through composting. The finished materials are compost and mulch, which can be used for gardening and other landscaping purposes. Finished compost products, when available, are provided to Mesquite residents at no charge. Once a month, residents can pick up a maximum of two cubic yards of compost and mulch.

CONVENIENCE CENTER: The Citizens Convenience and Recycling Center was opened to provide Mesquite residents the ability to dispose of junk and other items at no cost. The facility is open only to Mesquite residents and will only take materials generated at the residence.

- **General Rules and Restrictions:** City of Mesquite residents must show their utility bill as proof of residency. Except for recycling, residents will be limited to one visit to the site per month. No disposal of materials from commercial properties will be permitted. The City may reject any materials that facility personnel determine not suitable for disposal.
- **Acceptable Items:** Trash, yard waste, fencing, furniture, lumber, appliances, automotive batteries, tires (limit 4) and small amounts of concrete and bricks.
- **Recyclable Items:** Plastic containers, newspaper, magazines, telephone books, chipboard, cardboard, tin, steel, aluminum, glass and all types of metal and electronic waste.
- **Unacceptable Items:** Hazardous materials, paint, commercially generated Waste, roofing materials, rocks, dirt, oil and other automotive fluids.

[3550 Lawson Road](#)
[Mesquite, TX 75181](#)



Monday - Saturday

9 a.m. to 4 p.m.