

Kaufman County Municipal Utility District No. 12 (Retail Water Provider)
Kaufman Fresh Water Supply District No. 4A
Subdivisions: Wildcat Ranch and Highbridge
WATER SERVICE

All deposits and fees must be payable to Kaufman County MUD 12 prior to service:

- Owner’s deposit is \$100.00 (proof of ownership required)
- Tenant deposit is \$200.00 (proof of lease required)
- Non-refundable application fee is \$75.00 (all new service requests)

Your meter will be read on the 2nd Monday of each month. Monthly bills will be sent out around the 3rd week of each month. Payment in full is due on your account on the 2nd week of the following month. A late charge of 15% will be added if payment is not received by the due date and a delinquent letter for a \$15.00 fee will be mailed. If payment is still not received, a Red Tag will be hung to notify you of possible interruption of service for a \$15.00 fee.

Accounts reaching delinquent status will be subject to a \$25.00 disconnect and \$25.00 reconnection fee and an additional \$100.00 deposit in order to restore service.

There is a \$25.00 fee for all returned checks.

If your water service is ever disconnected for non-payment or returned check, payment MUST be made by money order only to restore services.

No letters of credit or payment history will be accepted in lieu of a deposit.

WATER RATES

Monthly Base Water Rate	\$40.00
Monthly Base Sewer Rate	\$26.00
Monthly Trash Rate	\$15.49
Additional Trash Container	\$5.25
Police Service Charge	\$21.00

Water Commodity Charge (per 1,000 gallons per month)

Gallons Used	Commodity Charge
0001-8,000	\$3.65
8,001-12,000	\$4.50
12,001-15,000	\$5.50
Over 15,000	\$6.50

Sewer Commodity Charge (per 1,000 gallons per month)

Gallons Used	Commodity Charge
0001-8,000	\$2.20
8,001-12,000	\$3.00
12,001-15,000	\$4.00
Over 15,000	\$5.00

Payment Options:

Online: www.paymyinframarkbill.com (Credit Card 3% fee, Electronic Check \$1. Payments posted next business day) Automatic Bank Draft is also available through the website.

Phone: 800-441-4501 (Credit Card 3% fee, Electronic Check \$1. Payments posted next business day)

In Person: The Inframark office is open from 8:00 am to 5:00 pm Monday through Friday, closed from 12:00 pm- 1:00 pm for lunch. A night drop is on the front door for your convenience. Our office is located at 9558 Helms Trail Suite #100 Forney, Texas 75126 and can be reached at (281) 579-4500. Additionally, you may visit 1230 Brendan Drive, Little Elm, TX 75068 during the periods of 9:00 am- 11:00 am and 12:00 pm- 4:00 pm.

Bill Pay: If utilizing online bill pay through your bank, please verify you have correct mailing address, and full account number to ensure proper handling and processing. Please allow 7 to 10 days for processing.

PLEASE PROVIDE FULL ACCOUNT NUMBER WITH PAYMENT

Trash Pick Up Information

Containers will be delivered 7-10 business days after your account is set up and active. Trash pickup is every Wednesday. Containers must be set out by 7 am on pick up day. Until containers are received, nine (9) 13-gallon trash bags may be set out. This district does not recycle. For bulk pick up, please contact Waste Connections Lone Star at 972-289-6714 to receive a quote. Bulk pick up is subject to a fee.