

Arsenic Mandatory Public Notification Language

The Texas Commission on Environmental Quality (TCEQ) has notified the ELLINGER SEWER AND WSC, TX0750014 that the drinking water being supplied to customers has exceeded the Maximum Contaminant Level (MCL) for arsenic. The U.S. Environmental Protection Agency (U.S. EPA) has established the MCL for arsenic to be 0.010 milligrams per liter (mg/L) based on running annual average (RAA) and has determined that it is a health concern at levels above the MCL. Analysis of drinking water in your community for arsenic indicates a compliance value in quarter two of 2021 of 0/013 mg/L for EP001. This is not an emergency. However, some people who drink water containing arsenic in excess of the MCL over many years could experience skin damage or problems with their circulatory system and may have increased risk of getting cancer. You do not need to use an alternative water supply. However, if you have health concerns, you may want to talk to your doctor to get more information about how this may affect you. We are taking the following actions to address this issue: The Corporation is currently drilling a new well and working on securing funding for an arsenic removal system. This will reduce the amount of arsenic below the MCL and bring the District back into compliance. Please share this information with all people who drink this water, especially those who may not have received this notice directly (people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

If you have question regarding this matter, you may contact Cierra Craig with Inframark at (346)-377- 4744.

Public water System ID#0750014 6/29/2021

Ellinger Sewer & WSC

PO BOX 4728, DEPT 60355
HOUSTON, TX 77210-4728
281-579-4500
www.Inframark.com



Dear Resident:

In an ongoing effort to better serve our residents, the Board of Directors of Ellinger WSC are pleased to inform you of the following changes. Beginning in July 2021, Inframark will be providing billing and collection services to Ellinger. Inframark is proud of the fact that we have partnered with Ellinger since 2009 and we are honored to provide you the high level of service you have come to expect. Some of the exciting changes include new opportunities to pay your bill, extended customer services hours and a new detailed water summary every month with your bill.

Please note you will be issued a new Inframark account number that is associated with your account. Once you have this account number you will be able to setup your payment options.

The new customer service number will be 281- 579-4500, Billing questions and non-emergency calls are taken Monday through Friday 8:00am to 5:00pm.

Payment Options:

- Online: www.paymyinframarkbill.com with credit card or check
- By Phone: (281) 579-4500 Option 1 with credit card or check
- By QR Code on bill: with credit card or check
- Automatic bank draft or recurring credit card
- In Person: No cash payments. Checks, Money Order or Cashier's Check only.
 - Inframark
2002 W. Grand Pkwy N., Katy, TX 77449
8:00AM -5:00PM (North side of building)

Credit card convenience fee is 3% of transaction. E-check convenience fee is \$1.00 per transaction.

Important notice: Any late or non-payment will be subject to additional fees and penalties. All late fees and penalties are detailed in the Ellinger WSC tariff which you can find at the Ellinger WSC website: <https://ellingerswc.myruralwater.com/home> Inframark is excited to continue the partnership with Ellinger WSC. Please let us know if you have any questions.

Sincerely,
President, Greg Hunger