

DALLAS COUNTY MUNICIPAL DISTRICT NO. 4

WATER SERVICE

Owner’s deposit - \$100 nonrefundable deposit (proof of ownership required) and a \$75.00 non-refundable application fee applies to all new accounts and will be due prior to service.

Your meter will be read on the 23rd of each month. Monthly bills will be sent out on the 25th of each month, unless that day falls on a weekend or holiday. Payment in full is due on the 25th of each month. A late charge of 15% will be added if payment is not received by the due date in addition to a \$6 delinquent letter and a Red Tag will be hung to notify you of possible interruption of service for a fee of \$15.00.

In the event payment is not received by the due date, your account will be considered delinquent, and service will be terminated. Accounts reaching delinquent status will be subject to a \$25 disconnect & \$25 reconnection fee and an additional deposit in order to restore service. Payment must be made at the office of the District Utility Manager in the form of a money order, cashier’s check, credit card or e-check. Service will be reconnected on the same day if payment is made prior to 4:00 p.m. If payment is tendered after 4:00 p.m. the customer must pay an after-hours reconnect fee in order to obtain same day reconnecting of service. The following reconnect fees are applicable:

- a. After-hours reconnect fee: \$100 in addition to any delinquent amount plus applicable fees, disconnect and reconnection fees.

There is a \$25.00 fee for all returned payments.

No letters of credit or payment history will be accepted in lieu of a deposit.

DALLAS COUNTY MUD NO. 4 WATER RATES

Monthly Base Water Rate	\$30.00
Monthly Sewer Service Rate	\$18.00
Monthly Trash Service Rate	\$21.00

Water Commodity Charge (per 1,000 gallons per month)

Gallons Used	Commodity Charge
0001-3,000 gallons of metered water	\$5.25 / 1,000 gal.
3,001-15,000 gallons of metered water	\$6.35 / 1,000 gal.
Over 15,001 gallons of metered water	\$9.85 / 1,000 gal.

Sewer Commodity Charge (per 1,000 gallons per month)

Gallons Used	Commodity Charge
Volume Charged based on Metered Water	\$5.30 / 1,000 gal.

DALLAS COUNTY MUD NO. 4 Payment Options:

Online: www.paymyinframarkbill.com (Credit Card 3% fee, Electronic Check \$1. Payments posted next business day) Automatic Bank Draft is also available through the website.

Phone: 800-441-4501 (Credit Card 3% fee, Electronic Check \$1. Payments posted next business day)

In Person: The Inframark office is open from 8:00 am to 5:00 pm Monday through Friday, closed from 12:00 pm- 1:00 pm for lunch. A night drop is on the front door for your convenience. Our office is located at 9558 Helms Trail Suite #100 Forney, Texas 75126 and can be reached at (281) 579-4500. Additionally, you may visit 1230 Brendan Drive, Little Elm, TX 75068 during the periods of 9:00 am- 11:00 am and 12:00 pm- 4:00 pm.

Bill Pay: If utilizing online bill pay through your bank, please verify you have correct mailing address, and full account number to ensure proper handling and processing. Please allow 7 to 10 days for processing.

PLEASE PROVIDE FULL ACCOUNT NUMBER WITH PAYMENT

Dallas County MUD No. 4 Waste Collection Information

Live Oak Environmental 903-839-1800
customerservice@liveoakenv.com

- Carts shall be placed curbside for collection by 7 am on your scheduled pickup day.
- Holidays: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving and Christmas Day. Make up days shall be on the previous day of the holiday or next business day following the holiday.