

BIG SKY MUD
WATER SERVICE

Residential Deposit- \$100 (proof of ownership required, will be billed in 1st month's billing)
\$30.00 non-refundable service application/transfer fee applies to all new accounts and will be due prior to service start date.

Your meter will be read on the 4th Monday of each month. Monthly bills will be sent out on the 1st of each month unless that day falls on a weekend or holiday. Payment in full is due on your account 15 days after the bill date. A late charge of 15% will be added if payment is not received by the due date and delinquent letter fee of \$15.00 will be added to the account. If necessary, a Red Tag will be hung to notify you of possible interruption of service for a \$17.00 fee.

In the event payment is not received before the 26th day after the bill date, your account will be considered delinquent, and service will be terminated. Accounts reaching delinquent status will be subject to a \$50.00 reconnection fee and an additional \$50.00 deposit in order to restore service.

There is a \$35.00 fee for all returned checks.

If your water service is ever disconnected for non-payment or returned check, payment must be made by **money order only** to restore services.

No letters of credit or payment history will be accepted in lieu of a deposit.

BIG SKY MUD 1 WATER RATES

Minimum Monthly Water Charge	\$30.00
Minimum Monthly Sewer Charge	\$30.00
City of Krum Fire Fee (monthly)	\$20.00

Water Commodity Charge (per 1,000 gallons per month)

Gallons Used	Commodity Charge
0001-5,000	Included in base
5,001 – 10,000	\$2.00 per 1,000 gallons
Thereafter	\$3.00 per 1000 gallons

Sewer - Gallons Used	Commodity Charge
Over 1,000	\$30.00 plus \$3.00 per 1,000 gallons plus 1.00% (TCEQ fee)

Monthly Trash Pickup included with monthly water bill
 Trash fee (1 cart) \$18.50
 Recycle fee \$9.30
 Extra Cart \$7.00

BIG SKY MUD 1 Payment Options:



Online: www.paymyinframarkbill.com (Credit Card 3% fee, Electronic Check \$1. Payments posted next business day) Automatic Bank Draft is also available through the website.

Phone: 800-441-4501 (Credit Card 3% fee, Electronic Check \$1. Payments posted next business day)

In Person: The Inframark office is open from 8:00 am to 5:00 pm Monday through Friday, closed from 12:00 pm- 1:00 pm for lunch. A night drop is on the front door for your convenience. Our office is located at 9558 Helms Trail Suite #100 Forney, Texas 75126 and can be reached at (281) 579-4500. Additionally, you may visit 1230 Brendan Drive, Little Elm, TX 75068 during the periods of 9:00 am- 11:00 am and 12:00 pm- 4:00 pm.

Bill Pay: If utilizing online bill pay through your bank, please verify you have correct mailing address, and full account number to ensure proper handling and processing. Please allow 7 to 10 days for processing.

PLEASE PROVIDE FULL ACCOUNT NUMBER WITH PAYMENT

