

Barker Cypress MUD

PO BOX 4728, DEPT 60275
Houston, TX 77210-4728
281-579-4500
www.Inframark.com



Dear New Customer:

Welcome to **Barker Cypress MUD**. The following information is being provided to help you become familiar with the policies, procedures and rates relating to your water and sewer service.

The district requires a \$25 Application fee, \$100 owner / \$200 tenant deposit and \$20 transfer fee prior to establishing connection. If the address is located outside of district lines, the deposit amounts will be 1 and 1/2 times the in-district deposits. When services are canceled for any reason, a \$30 final read fee is applied to the final bill. If a request is made for service to be temporarily turned off a \$30 fee will be added to your bill for the turn off and a \$30 fee to resume service.

**The deposit, application fees and a signed Customer Service Agreement is required to set up service.*

The deposit will be applied to your final bill. If there is a credit balance on the account, a refund check will be issued, and processing time will take 6-8 weeks from the final bill date.

**If you are wanting same day service, please visit our office prior to 2PM to process your request. Inframark does not process Turn-On/Turn-Offs requests Friday – Sunday or on specified holidays.*

****Please make all payments payable to Barker Cypress MUD****

Water provided at the following rates, subject to change.

Residential Water Rates	
0-3,000 GAL	\$6.50
3,001 – 7,000 GAL	\$3.00 / 1000 GAL
7,001 – 12,000 GAL	\$4.00 / 1000 GAL
12,001 – 20,000 GAL	\$4.50 / 1000 GAL
20,001 + GAL	\$5.25 / 1000 GAL
Residential Sewer Rates	
Without Garbage	\$25.00
With Garbage	\$44.37
WHCRWA	\$5.00/1000

A 10% penalty will be assessed if payment is received after the due date. This amount is shown in the "AFTER DUE DATE" block on your bill.

If your account becomes past due, a disconnection notice will be sent to your address that may include your past due and current balance. **A letter fee of \$20** will be assessed to your account and specified on the disconnection notice is the amount that is due to avoid termination of service. If full payment is not received as directed on the disconnection notice, your service will be disconnected. If service is disconnected a **\$30 disconnection fee** will be added to your account and an **additional \$30 reconnection fee** along with a **\$100 disconnection deposit**.

The full balance of your account will be required to restore service, payable by credit/debit card, cashier's check, or money order only. The payment for disconnection of service is due by 3:30pm CST Monday - Friday to restore with same day service. If your district offers after-hour services, payment made after 3:30pm CST will be subject to after-hours fees.

NOTE: *Once an account is turned off due to a non-payment: payments made by checks, QR Readers, or mailed are not acceptable forms of payment to restore services.*

Garbage service is provided by **Barker Cypress Mud**, which has a service contract with the following trash provider. Contact your garbage provider regarding containers and collection days.

Texas Pride (Only for Brookhollow Crossing, Brookhollow Court, Pine Forest Green, Pine Forest Landing, Lakes of Pine Forest & parts of Glencairn) 281-342-8178

Rest of district, contact your HOA

The district's operator is **Inframark**. You can contact them at **281-579-4500**. Our Dispatch responds to emergencies 24 hours a day. Billing questions and non-emergency calls are taken Monday – Friday 8AM to 5PM. Please do not hesitate to call with any questions, concerns, or service problems. We are here to help.